

We hope this message finds you healthy during these challenging times as we all cope with COVID-19.

While Hicks Dental Group was closed, we were taking continuing education classes and have implemented measures to keep our staff and patients safe. Just a few of the safety measures we have added are, UVC Max 25 whole office air purifying systems into our heating and air condition units and Medify MA-40 2.0 medical grade HEPA Filtration systems.

Local officials have notified us that it is safe to reopen our office again starting Friday, May 1st.

At this time, some things will be different as you come in for your dental appointment. We are complying with all guidelines set forth by the CDC and wearing all necessary PPE (Personal Protective Equipment) when caring for every patient.

Upon your arrival we will have someone at our front door to greet you, take your temperature and ask a few screening questions. To limit the number of people we have in the office, we ask that no one is waiting in the reception area, therefore, we ask that you come to your appointment alone or if you have a driver they stay in the car or outside.

- If you or any family members come into contact with a patient with a confirmed COVID-19(Coronavirus) infection within the past 21 days?
- Have you or your family (living with you) had a fever within the past 14 days?
- Have you or your family (living with you) experienced a recent onset of respiratory problems, such as cough or shortness of breath within the past 14 days?
- Have you or your family member, within the past 21 days, traveled to a foreign country or region with high confirmed cases of COVID-19?
- If you have answered yes to any of the above questions, and have an upcoming appointment please call our office prior to your appointment.

We have missed each and every one of you and can't wait to be back to work to help you stay healthy.